FMS Production
Request Log for
October

Type of call	Title	Requestor Name	Date Open	Closed Date	Request Description
Query	FTP Annual File Test contact person	Myron Kowalski	10/9/2001 9:00	10/9/01 9:00 AM	User identified as contact for FTP test Yes, Please contact Gerry Krause at 847-948-8500 extension 2306. Myron Kowalski ISAC
LEAPP/SLEAPP	New leap User Added to FMS	Julie porrman	10/17/2001 9:00	10/17/01 9:00 AM	Added new LEAP user to FMS.
Enhancement/Update	FED Admin reporting needs / Oracle patches	Brain McCann	10/15/2001 11:00	10/15/01 11:00 AM	Oracle Patches requested to be installed. As you are aware SFA FMS may be required to support some additional Federal reporting over the next three months. In order to better prepare for this possibility, we request that the Tech Arch team apply the most recent Federal Administrator patches to the Development environment. I am aware of a number of necessary updates to the Federal Reporting functionality that occurred over the last 9 months. Please let me know.
Bug Fix	Sallie Mai External Web access issue	Paula Kline	10/15/2001 9:00	10/15/01 9:00 AM	Oracle access issue with FMS external web serve Could you send me a copy of the Jinitiator software via email? We are still working thru Accessing the new URL, and the Jinitiator load doesn't seem to be working properly. When we view the READ ME files, it suggests verifying that the CERT.BAT file is loaded, and we can't find that file anywhere. We have repeated the process a few times. I thought it might be easier to just install it on my machine instead of depending on the download process. Are you certain that the only ports we need are Port8000 and Port9000?
Ad Hoc	Sallie Mai Error from attempted install	Paula Kline	10/15/2001 11:00	10/15/01 11:00 AM	Verification of error from second attempt. Received FRMN 99999, resulting in a failed connection.
LEAPP/SLEAPP	LEAP State needed procedures for login on to system		10/15/2001 12:00	10/15/01 12:00 PM	User needed Log on procedures. Justo, The logon procedures to access the LEAP/SLEAP Performance Report are attached. Your user name is: JREVES01. If you need the password reset please call Todd Kaywood at 202-377-3023. Constance

Enhancement/Update	SFA CFO Request	peter basso	10/15/2001 13:00	10/15/01 1:00 PM	Need for reflect amount in budgetary and proprietary payables to reflect the amount of anticipated collections as of 9/30/01 From: Basso, Peter Sent: Friday, October 12, 2001 4:00 PM To: Bryant, Julie; Marks, William Cc: Smith, Jenny; Dugas, Kevin M Subject: RE: RE: FFEL GA To All: Per conversations with Keith Ingram and Cathy Nocera here is what I believe we need to do: Create an entry that will DR 4901 and CR 4450 for the difference in budgetary and proprietary payables to reflect the amount of anticipated collections as of 9/30/01. I spoke to Margo and she informed me we can not post any entries in a collection project with a DR 4901. This would prevent us from creating the entry in FMSS. She said we could however do an entry in VBS where they are running the financial statements from.\
FFEL	Accounting for Performance Fee / Allis issue	Mittman, Judy	10/11/2001 10:00	10/11/01 10:00 AM	FP had issues with the Allis in the system. When creating the invoice for the Performance Fee, I have to go to distribution to input the accounting information. The field has been changed and a line pops up that say Alias. This has nothing to do with the performance fee. In order to create the invoice I would have to edit the line for accounting for the information. The screen for the accounting SFA COA does not even come up.
FFEL	Texas (748) - Monthly form issue	Judy Mittman	10/16/2001 9:00	10/16/01 9:00 AM	GA form was not process correctly. The Texas (748) submission for August (11/01) was not move over to this month. Texas was just accepted this morning but not invoice was created. Can someone check on this and get back to me. ThanksJudy377-3328
Query	ED LAN access for FMS Team	Ray Manekji	10/10/2001 11:00	10/10/01 11:00 AM	Three new FMS team members needed access to FMS. -----Original Message----- From: Manekji, Raiomand Sent: Wednesday, October 10, 2001 1:41 PM To: Hampton, Tawanda; Sakai, Spencer Cc: Stonner, Paul Subject: RE: Urgent Access to EdLAN Tawanda: Thank you for your fast response. Please do whatever you can to expedite the creation of these EDLAN IDs. I am willing to help you in any way possible since the contractors need urgent access to FMS Oracle through the EDLAN in order to make manual payments and if these payments are late, it could have negative repercussions on Dept. of Education. Thank you for your effort, Ray Manekji Sent: Wednesday, Oc

Query	Sallie Mai External Web access question	Paula Kline	10/16/2001 10:00	10/16/01 10:00 AM	User had questions about Ssytem access I have the following questions 1. Does the Jinitiator download use TCP or UDP? 2. Can you send me the CERT.BAT file via email so we could try to copy it? It doesn't get copied when we do the download. We are certain that Port8000 and Port9000 are both open for bi-directional traffic. We are getting the error when Java is trying to run something from metalink.oracle.com
Ad Hoc	FTP Annual Test for Sallie Mai	Paula kline	10/16/2001 11:00	10/16/01 11:00 AM	Below are you answer to the question...... Please review and let me know if you still have questions. Also we can test the file once you have it ready, so please let me know when its complete. ThanksTodd ******* 1. Confirm that data for AR-20, AR-25, AR-36, and AR-39 should only be reported in the "itemized" format. ***** YES 2. confirm that AR-20, AR-25, AR-36, and AR-39 can each have multiple entries in the FTP file. ***** Yes, Please make sure the totals for annuals and items are equal in both files. 3. Does a maximum number for each itemized line exist? If so, what is the maximum? ***** No 4. Confirm that the trailer record for the "normal" detail file should not include totals for the "itemized" records. ***** Itemize line total should be equal to "normal" detail file only Due to this additional file format twist, I feel it is very important to have a test of the annual format file before we FTP a production set of data. Please let me know the answers to these questions, as well as the testing, as soon as possible. Thank you.
Enhancement/Update	CR 1.15	shakeel hasen	10/16/2001 13:00	10/16/01 1:00 PM	Submission of CR Read me for Production Shirley, Please bless this and pass on to Marcus. Read me contains new VFA schema code, SOA, translate and transfer and splitter codes. Today (10/16) is the day to release to VDC. Marcus, Upon Shirley's approval, please process this read me for production rollout for this month. (Ver 115). Attached is the read me and available in F:\Production\software\SFA FMS Phase II V1.15\README FILE FOR RELEASE VFA V115p.doc
FFEL	GA change in the LIR that is currently reflected on their SOA.	FP's	10/16/2001 12:00	10/16/01 12:00 PM	Adjustment for a GA LIR. GA 725 submitted a change to their ED Form 1130 after FP supplied the LIR numbers to FMS. We need to make a change in the LIR that is currently reflected on their SOA. The 5% and 9% trigger numbers also changed. GA 725 Original Numbers: Loans in Repayment: $5,372,612,551.00 5% Trigger $ 268,630,628.00 9% Trigger $ 483,535,130.00 GA 725 New Numbers (see attached):

| LEAPP/SLEAPP | Washington State Leap User Question | John Klacik | 10/16/2001 14:00 | 10/16/01 2:00 PM | Leap Question that was related to Data conditions
I think there is a misunderstanding. My question to the USED did not have to do with the technical side of the LEAP/SLEAP system, but instead with an accounting and a policy question. I will re-contact Chowbay with my questions.
John KlacikAssociate Director Higher Education Coordinating Board
P.O. Box 43430 Olympia, Washington 98504-3430
Voice (360) 753-7851 Fax (360) 704-6251
Web http://www.hecb.wa.gov <http://www.hecb.wa.gov>
-----Original Message-----
From: Kaywood, Todd (Contractor) [SMTP:Todd.Kaywood@ed.gov]
Sent: Tuesday, October 16, 2001 10:44 AM
To: 'terrim@hecb.wa.gov'; 'chrisl@hecb.wa.gov';
'johnk@hecb.wa.gov'; 'marcg@hecb.wa.gov'
Cc: Herron, Constance; Chowbay, Ora
Subject: LEAP / SLEAP System Help Desk
Hi, I have been informed that someone at your agency is having issues with the LEAP/SLEAP System. Please email me your number or call me at 202-377-3023. My name is Todd Kaywood, I operate the FMS help desk.
I will gladly assist you in anyway I can. Thanks Todd Kaywood |
| FFEL | GA TX II external web access | Kyle A Smith | 10/16/2001 11:00 | 10/16/01 11:00 AM | User connected to external wen serve after a conference call from FMS TEAM
 After speaking with everyone today, an idea was presented in order to get the Dept. of Ed. application to work for Texas Guaranteed Student Loan Corp. The idea that works was to perform some redirection internally. Within our network, I setup a proxy instance to listen on an internal IP address and port. This particullar proxy IP address will forward correctly to 198.77.163.166, the IP address we receive when we ping fms.sfa.ed.gov (a limitation of our firewall is that it will not redirect to a host name, only an IP). On the client workstation, I had to add a line in the Hosts file to make the workstation believe that fms.sfa.ed.gov is the internal address. (and verify that it was using the hosts file first, before DNS.)
So, the client application now appears on the workstations inside the TG network. (There are pop-up boxes that mention a 'Microsoft JScript compilation error: Expected ";" '. but these do not impact the application running on the workstation.) All an internal client must do is add the line for the redirect of fms.sfa.ed.gov to our internal IP address.
Dept. of Ed folks, if you change the IP address for fms.sfa.ed.gov, please inform TG so we can make the necessary adjustments on both our firewall and on our client workstations to keep this application working. Thanks.
If there are any questions or comments, feel free to contact me..
Thanks for the help and it was good working with everyone regarding this issue..
Kyle A Smith kasmith@tgslc.org Information Security Analyst
512-219-4704 800-252-9743 x4704 |

Ad Hoc	Batch processed twice to big ED	FMS Operations	10/17/2001 9:00	10/17/01 9:00 AM	The batch was processed twice in Big ED due to it being one the data sheet twice. Peter, Batch 188778 was grouped on the spreadsheet as belonging to Schedule # 292971 and then also grouped with TOP26SEP2001. Which one was is the correct batch, the 215# or the TOP#. James -----Original Message----- From: Basso, Peter Sent: Friday, October 12, 2001 3:48 PM To: Deveraux, James; Singleton, Shirley; Marks, William; McCann, Brian Subject: RE: SFA - ED Set of Books Out of Balance James, As described in my earlier e-mail batch 2) Batch 206483 needs to be consolidated and not sent to OCFO. In addition, payables batch 188778 is in ed-cfo twice. One batch needs to be reversed in ED CFO SOB and sent to OCFO. Pete -----Original Message----- From: Deveraux, James Sent: Friday, October 12, 2001 12:47 PM To: Basso, Peter; Singleton, Shirley; Marks, William; McCann, Brian Subject: SFA - ED Set of Books Out of Balance Peter, It looks like Account 211000 is over in SFA Set of Books by 192,653.22 Account 218000 is under in the SFA Set of Books by 192,653.22 Account 461000 is over in the SFA Set of Book by 664,192,862.32
Ad Hoc	FMS TEAM DISCO issue	Anna toffery	10/15/2001 15:00	10/15/01 3:00 PM	FMs Team User had issue with Access to DISCO Last week I started working with Discoverer reports for the purposes of putting together a "how-to" on reconciliation. This week I do not have access -- I requested Todd Kaywood to look into, no progress on reactivating my access was made to my knowledge. I have to have this access, as does whoever is on the reconciliation team. Therefore if the magically disappearing access is not magically restored tomorrow, "something" will have to be done.
Query	TX II GA / external web access issue	Kyle A Smith	10/4/2001 10:00	10/4/01 10:00 AM	User sent more data logs on the external access issue. JAVA script log. Showed where access is getting dropped.
Query	Oregan GA FTP Questions	David Murphy	10/1/2001 9:00	10/1/01 9:00 AM	Agency had question about the FTP automation process. new system to allow file uploads through their new SSL encrypted web site (which does not require VPN access) and would eliminate the need for the VPN altogether.

Ad Hoc	Add FMS Team User to system	Shirley Singleton	10/1/2001 14:15	10/1/01 2:15 PM	Needed to add a FMS Team to system. Please add Prasanth to production. Have him fill out a request form. Thanks Shirley -----Original Message----- From: Kundapur, Prasanth (Contractor) Sent: Monday, October 01, 2001 12:30 PM To: Singleton, Shirley Cc: Loepp, William (Contractor) Subject: PROD Access Shirley, Please provide me PROD access with the following responsibilities. Alert Manager Application Developer SFA DLCO Manager SFA DLOR Manager SFA DLSS Servicing Manager SFA CFO General Ledger SuperUser SFA DLO CFO Payables SuperUser SFA DLC CFO Payables SuperUser SFA XVCI CFO MGR SFA CFO System Administrator Thank you, Shirley Prashanth -
Query	Sallie mai Question	Scott Lauth	10/1/2001 11:00	10/1/01 11:00 AM	User had question about a line item from forms 2000. Hello I need help on finding the regulation dealing with Income from Rehabilitations (MR 10-A) on the Form 2000. I specifically need information regarding what amounts should be retained in the guarantor Operating Fund. Thanks Scott Lauth Sallie Mae
Enhancement/Upd ate	FED Admin Statement	Anne Toffey	10/1/2001 9:00	10/1/01 9:00 AM	FMS Team Developer sent FMS operations a statement about Fed Admin. In setting up the quasi-org specific Federal Administrators for Phase III, I took the opportunity to update the Production setup for FFEL GA and FFEL-LE/DCS to match the setup which has been in testing in DEV2. I wanted to identify this change to you both as a heads-up in case there are unforeseen processing issues with Treasury Confirmations for FFEL GA and FFEL-LE-DCS. At
Query	CFO Training question.	Paul Stonner	10/2/2001 10:00	10/2/01 10:00 AM	FMS Lead question about accouting training. Has our Accounting folks have been trained on how to enter allotments in FMS ? -----Original Message----- From: Harsche, Richard (Contractor) Sent: Tuesday, October 02, 2001 2:58 PM To: Stonner, Paul; Kaywood, Todd (Contractor) Cc: Singleton, Shirley; McCann, Brian; Whistler, Karen (Contractor); Elliott, Todd (Contractor) Subject: RE: FMS System for FY 2002 Paul, Both Bill Marks and Candice Hong were given over-the-shoulder training on journal entries (which is what you do when you enter an allotment). Additionally, the FMS CFO Accounting Division User Guide has step-by-step instructions (with screen prints) on how to enter allotments journal entries) into FMS. Lastly, the online procedures called Create Journal procedures (listed under custom procedures under each applicable program area) show how to enter allotments. Here is the link to the custom online procedures: http://sfanet/cfo/financial_management/procedures/custom_procedures.html Rick

FFEL	TX II GA external web access issue	Kyle A Smith	10/2/2001 10:00	10/2/01 10:00 AM	User had issue connecting to external web server. I am working the issue TG is experiencing with the web application at http://fms.sfa.ed.gov <http://fms.sfa.ed.gov> . Doing some research, I have found a web site (totally unrelated to you or I) that mentions that their Jinitiator client will not work through a proxy server, but it will be fixed by Oracle in a future release. Unfortunatly the web site doesn't mention what version of JInitiator they are providing to their clients. Do you have any release notes regarding the functionality of 1.1.5.21.1 that mentions that it will or will not work through a proxy firewall? (Oracle doesn't supply release notes going back that far.. they start with the 1.1.7.x client line) Does your site have other clients that are connecting through a proxy firewall? Sorry if this is quickly after my phone message, but this issue has been on bothering me for the past few working days. Please give me a call at Kyle A Smith kasmith@tgslc.org Information Security Analysis 512-219-4704
Enhancement/Upd ate	VFA Testing for CA	Mike Gibson	10/11/2001 9:00	10/11/01 9:00 AM	VFA end to end testing. works fine. Can I get a test ID and password? It would really help. >>> "Kaywood, Todd (Contractor)" <Todd.Kaywood@ed.gov> 10/11/01 05:32AM >>> Val, here is the real URL. Thanks Todd http://4.20.14.43:8200/INT1_j.htm
Query	CFO - June Riichie Report from FMS Team	June Ritchie	10/3/2001 11:00	10/3/01 11:00 AM	Form 2000 detail spreadsheet report.
Ad Hoc	LEAP issue with URL Profile	Constance Herron	10/17/2001 18:00	10/17/01 6:00 PM	System profile for LEAP system was changed. Todd, JInitiator finally installed on my laptop and using Diane's id and password, I was eventually able to get into the system. The problem is that instead of looking at Michigan, the system is pointing to Minnesota and Diane is not a contact under Minnesota. I determined this by logging in as Diane and running the application report, the report I got was for Minnesota (see request ID 222922). I checked the supplier setup for Michigan and Minnesota and could not detect any setup problem. I also checked the SFA_GAPS_ID_Value_Set, and the SFA_Institution_Value_Set and did not see any problem. I could not locate the state-short-name value set. I am also sending this message to Lynn. I hope that she has an idea on correcting the problem. Constance

Enhancement/Update	CR 42 NEW	Bill Marks	10/4/2001 9:00	10/4/01 9:00 AM	New change Request to FMS, CR 42 Based on problems we are experiencing with collections entries in proprietary and budgetary disbursement accounts, it is necessary for the confirmation process in the system to be changed. The current process creates disbursement entries in the system which are reclassed to collection entries during the confirmation process. In addition, when a current year refund of collections occurs, we are required to create a reversal of the disbursement entry during the payables process. The system needs to be modified to eliminate the collections entries being entered as disbursements and then reclassed as collections during the confirmation process so we can eliminate the need to support a manual batching process and reclassifying entries during the confirmation process.
Query	CFO Question about Discovery access	Shawna Jordan	10/4/2001 11:00	10/4/01 11:00 AM	Used requested DISCO access Todd, Is it possible for me to have access to Discover to run queries? Let me know. Thanks, Shawna Jordan 202-260-6871
Bug Fix	Emergency change to Internet traffic switch @ VDC	Dave Lass	10/5/2001 10:00	10/5/01 10:00 AM	Emergency change to internet traffic switch @ VDC Yesterday we experienced several interruptions of internet access to the VDC. After discussion with our switch vendor they have indicated there is a bug in the version of the code that is running on the switch. They have recommended an immediate upgrade to the next version of the code which has a fix for the problem we are experiencing. Rather than wait for another sporadic problem to occur we have recommended to Keith Wilson that we take a brief planned outage to correct the problem and Keith has agreed. Therefore, we have scheduled a change for 11:30EDT today at which time all internet traffic to the VDC will be interrupted. The change will take approximately 1 minute after which we will resume normal internet access. The CSC Command Center is calling all of the application Help Desks to alert them to the change.
Enhancement/Update	CFO request -update the funds control	Bill Marks	10/10/2001 9:00	10/10/01 9:00 AM	update the funds control request CR # 41 The funds control in FMS needs to be at the Fund, account and Lim level. Currently funds control is at G/L 4610 only. The system needs to be updated to achieve a greater level of funds control.
Query	Performance report question for New York state	Bob Mitch	10/8/2001 9:00	10/8/01 9:00 AM	User needed to have Id reset and functional walk through with performance report navigation.
Query	ED CFO Batches questions	Brain Mccann	10/10/2001 9:00	10/10/01 9:00 AM	Batches 152658 and 152658 are Unposted in Jul-02 and Aug-02. Do you know where these came from?

Enhancement/Upd ate	VFA Code Migration	FMs Developers Team	10/10/2001 9:00	10/10/01 9:00 AM	This code has been moved into INT1 and into the Internet Apps Server for UAT.
Query	VFA GA end to end testing	Jim Mernald	10/3/2001 11:00	10/3/01 11:00 AM	Update on VFA testing and Technical contacts for FMS / VFA Team we have ASA on 10/10 from 10 - 2 PM and Great Lakes on 10/11 from 9 - 1 PM. When you talk to Texas - can you ask for a Friday morning 10/12 test? Based on California's comments - we can set up CA user testing in the afternoon on either Oct. 10,11 or 12. Also, when you talk to the GAs on Wednesday (10/3) - we will need to get a Technical Support contact (name and phone number) for each of the GAs. Then we can have our SFA FMS tech support contact the GA tech support and have them discuss the requirements for setting up the test. We need to get the SFA FMS tech Support in touch with each of the GA tech support reps on Wednesday (10/3) - to begin the discussions on test set up. Thanks, Jim
Enhancement/Update	FP needs a default value set in the AP module to enter checks. - CR # 47	Pete Basso	10/26/2001 9:00	10/26/01 9:00 AM	CR # 47 - request fro new accoutning string / allis FP needs a default value set in the AP module to enter checks. See CR for accounting string.
Ad Hoc	SAND ID Reset for CFO	Pete Basso	10/17/2001 9:00	10/17/01 9:00 AM	user needed Id reset I can not get into the sand app. Would you please re-set my password. My user ID is PBasso01. Thanks, Pete
Ad Hoc	FMsFile Process Tracking Sheet	FMSTEAM	10/25/2001 9:00	10/25/01 9:00 AM	Request to start tracking file into FMS. As it relates to the backlog of production files that have accumulated, I would like for someone (not sure who would be best) to create a file processing tracking spreadsheet so that we can clearly identify all of the files that need to be processed, and track when they are processed. We will have the need to to report our progress as we get back on track and this would be a great way to ensure we don't miss anything or process files out of order.

| Ad Hoc | GAPS conversion help and DISCO Installs | Dawn Freeman | 10/30/2001 13:00 | 10/30/01 1:00 PM | GAPS Data Conversion assistance plan.
I spoke with Dawn Freeman and Gordon Peterson and they are ready and willing to help out today regarding the GAPS conversion. There are a couple of things we need first before we get fully underway:
1. Daun will use Jon Bollinger's computer in order to obtain access to Discoverer. (What are the chances/rules of giving her Discoverer access on her desktop?). [Stonner, Paul]
We can provide the application install on her desk top ... we just need to coordinate through Todd K.
2. Because she needs access to the DEV2 instance, we need to process the SFA Oracle Access form for her. This is needed in order to run reports in Discoverer. I have left a message with Todd Kaywood asking for assistance here.
3. Once Daun has access (hopefully this early afternoon) to DEV2 and Discoverer, she will sit with Ann Toffee to get an overview of she will do in Discoverer.
4. Daun and Gordon will run the necessary reports in Discoverer and then analyze and validate the data.
Karen Whistle 202.962.078
Daun - We are taking steps to connect you with Discoverer. Unfortunately due to performance issues right now (because of conversion, loading files, testing, etc.) it is better to have only one person run the Discoverer program. As decided earlier, Anne is dropping the files into Access text files for you and Rich Bennett to analyze. We are going to ask that only one person runs these reports out of Discoverer at the time (either Jon B., Anne, you). |
| LEAPP/SLEAPP | NY LEAP user Issues | Carl M. Ackley | 10/31/2001 9:00 | 10/31/01 9:00 AM | User is having issue with Access to FMS,
I came in early to fight with this damned thing. So far I have been 15 minutes waiting for the Oracle Java Applet to finish loading. What does the firewall opening and ports have to do with the process, would that keep the Oracle from loading?
I don't get the impression that it is actually loading but rather just wasting my time.
From Carl M. Ackley, HESC (TAP)
Email: cackley@hesc.com
Phone: 518-473-7454 Fax: 518-473-3749 |

FFEL	Sallie Mai issues	Paula Kline	10/31/2001 9:00	10/31/01 9:00 AM	Update of current issue with Salle Mai hanks for the info. I will send you a second annual FTP file, probably later today. Thanks for checking the format. Both errors are due to the test data I used; sorry for not checking that out closer. We are still awaiting results of the sniff. I'll keep you posted. Yes, we are planning to meet on Nov 5 at 10 Ind time. I think the parties on this end are: myself, Wayne, Al DeCastro, and Jim Kaufmann. Al and Jim were both part of the call last week. Al is part of the technical SD staff, and Jim is part of the firewall staff. >>> "Kaywood, Todd (Contractor)" <Todd.Kaywood@ed.gov> 10/30/01 10:20AM >>> Hi Paula, I just wanted to touch bases with a few things we have been working on. FTP File First is the FTP file. When our DBA run the test file failed for two reasons. One was that the user name in the file was invalid, the DBA here went ahead and put a valid one in for our test area and that was corrected. Secondly there sum amounts didn't total correctly. The detail and trailer amounts were not equal. He re-totaled them and the file worked fine. I would like to test a second file, is this okay with you? FMS Direct Internet Connection Issue I wanted to see if you had heard anything back from your net-work people. WE were waiting to have them to a "sniff" on the connection and locate the failure area wand why. If you have a network contact you work with that I could speak with I may be able to speed this up for you y working with them directly. Let me know. FTP Automation Meeting We have the meeting set for Nov. 5th, 10 AM Indy Time (9 AM DC time). I just wanted to let you know we will have the following people at the meeting. Shirley Singleton FMS Operations Manager and Brain MCcann FMS developer, Financial Partners, and FMS Technical Architecture Lead. I am still confirming there schedules but at this time they have no conflicts. Can you tell me who may be attending at your end? I will update you with confirmation this week (Wed.) as to all attending for sure. Well I think that about covers it. Let me know if you have any questions, and it may be alot easier to talk on the phone about these issue then email. just give me a call at your connivance.
LEAPP/SLEAPP	LEAP user issues - needed to get another user in system	deleongo	10/31/2001 13:00	10/31/01 1:00 PM	User needed security form for new user. -----Original Message----- From: Kaywood, Todd (Contractor) Sent: Wednesday, October 31, 2001 12:08 PM To: 'deleongo@thecb.state.tx.us' Cc: Gerrans, Greg; Chowbay, Ora; Singleton, Shirley; Herron, Constance; Kaywood, Todd (Contractor) Subject: LEAP Form Hi, Here is the form we talked about, please fill it out and fax it back to me at your convince. I can create your ID and Password and then call you and show you how to access the system. Call me if you have any questions Thanks Todd Kaywood 202-377-3023
Query	OK GA New User	Debra Scarberry	10/24/2001 9:00	10/24/01 9:00 AM	New user for OK GA. Rick Sykora
Ad Hoc	Keith Ingram have read-only access to our FMS	Julie V. Bryant	10/25/2001 13:00	10/25/01 1:00 PM	CFO user Issue Keith Ingram have read-only access to our FMS.

Enhancement/Update	VFA PROD set uo completed	VFA TEAM	10/23/2001 11:00	10/23/01 11:00 AM	PROD setups Todd: FYI, I did the following today as a part of the FMS Production setup for VFA: (1) Enabled FY 2002 in the SFA_FFEL_Year_Code_Value_Set in PROD to allow VFA users to enter VFA reports online for FY2002. (2) Set up a new stat account (acct 901099) in PROD to act as a 'VFA Stat Clearing Account' per a CFO Accounting requirement to handle VFA GA Retention data for Great Lakes. Is there anyone else I need to talk to about these things? . . . any documentation that will need to be updated? Emily G. Plenge Federal Government Solutions Engineering Washington DC - Reston Direct Dial 202.962.0718 Octel 94/71488 emily.g.plenge@accenture.com
Enhancement/Update	"Primary Key." issue with ACS contractors	John Kim	10/26/2001 10:00	10/26/01 10:00 AM	Issue around need for primary key, This should be a closed issue. The user had a misunderstanding of the term "Primary Key." Their requirement is to ensure that changes can be made to the Name field. I spoke with them and cleared the matter. As you may already know, this has nothing to do with making the SS# field as a "Primary Key." They are going to make some updates and get back to me. They sent a message to Todd only to follow instructions that change requests need to be submitted in writing. No one is suggesting that we make any changes to the system. In fact, I thought my previous message indicated not to do anything. Sent: Friday, October 26, 2001 2:00 PM Subject: RE: Primary Key to be SSN The use of the term "primary key" as a technical meaning with regard to the structure and functioning of the table. I suggest, when the requirement is redefined, that the purpose and use to which the SSN will be put - and what it must be able to do be fully spelled out. The solution to how to meet the client's requirement may or may not be related to making the data a "primary key" column on the table. Saying you need it to be a primary key is not, by definition, a functional requirement. As a functional requirement you may not specify the technical solution : 'John Kim' Cc: Brosius, Pat; Cove, Pete Subject: Primary Key to be SSN John, I am following up on our conversation regarding SSN being primary key. During the first training we attended in D.C. and since then several times ACS has requested the primary key to be SSN. All our records are based on SSN. We need to change supplier name sometime i.e. misspelled name while entering supplier information
Query	ID verification in FMS	Spencer Saka	10/27/2001 10:00	10/27/01 10:00 AM	User need to verify if he was in system Thanks, can you check that I have an access to FMS Oracle system? Spencer -----Original Message----- From: Kaywood, Todd (Contractor) Sent: Tuesday, October 23, 2001 8:26 AM To: Sakai, Spencer Cc: Singleton, Shirley Subject: FMS Call Hi Spencer, Do you need still need assistance from the help desk? I received your message from the 1-800 number Sorry I am so late getting back to you. Let me know if I can help. Thanks Todd
LEAPP/SLEAPP	Connecticut LEAP Issue	John	10/29/2001 13:00	10/29/01 1:00 PM	Leap user needed a copy of old form to start new one.

Enhancement/Upd ate	Oracle Generic Resp. for each program needed	Karen Whistler	10/30/2001 8:00	10/30/01 8:00 AM	Need a Generic Respon. For each program in FMS In order for the CFO Accounting Division (AD) to fully participate in resolving errors from the file processing (i.e. - IF10, etc.), we need to establish a 'generic' Oracle responsibility, which allows them to view output files from concurrent processes run to interface data to FMS Oracle. I believe that Marcus Daugherty is currently running these concurrent processes, which only allows his logon id to view the output files/data. These output files need to be either printed out or saved to an excel file and emailed to CFO AD. Because this causes a 'dependency' on someone, I think it would be more efficient to establish a generic Oracle responsibility that would allow various Oracle Users to directly enter into the system to view these output files whenever possible. I talked to Brian McCann briefly regarding this issue on Friday, in which he indicated some of the options as well as the security concerns. Since the IF10 file processing matter is somewhat critical, we should address this Oracle responsibility issue sooner than later in order to ensure that CFO AD has total access to enter the system and resolve issues in a timely fashion.
LEAPP/SLEAPP	LEAP user issue with printing	: Phil Axelroth	10/30/2001 11:00	10/30/01 11:00 AM	User needed navigation instruction with printing From: Phil Axelroth [mailto:phila@adhe.arknet.edu] Sent: Tuesday, October 30, 2001 10:07 AM To: 'ora.chowbay@ed.gov' Subject: LEAP/SLEAP Performance Report I've submitted the Performance Report and I'm ready to send the signature page, but the signature line is the only thing that prints on the page; the certification section is on the previous page. There is also no indication of which state it is from . Which do you want, the last page with just a signature, the last two pages, or the entire report to show which state it's from? Thanks Philip Axelroth Assistant Coordinator of Financial Aid Arkansas Department of Higher Education 114 East Capitol Little Rock, AR 72201 Phone: 501-371-2052 Fax: 501-371-2001 E-mail: phila@adhe.arknet.edu
LEAPP/SLEAPP	LEAP Issue with Preformance Report on navigation	Elizabeth Guerrero	10/30/2001 9:00	10/30/01 9:00 AM	User needed assistance with navigation on performance report. Elizabeth Guerrero University of Guam OPEID 00393500

LEAPP/SLEAPP	LEAP User issue for LA State	Susan Bohall	10/30/2001 9:00	10/30/01 9:00 AM	User needed link to access system and complete Performance report -----Original Message----- From: Kaywood, Todd (Contractor) Sent: Tuesday, October 30, 2001 3:10 PM To: 'sbohall@osfa.state.la.us' Cc: Gerrans, Greg; Chowbay, Ora; Kaywood, Todd (Contractor) Subject: Leap Link Here is the FMS link, http://fms.sfa.ed.gov.htm Thanks Todd Kaywood 202-377-3023
VDC Outage	VDC Changes	VDC - Dave Lass	10/25/2001 9:00	10/25/01 9:00 AM	The following is an updated schedule, based on arrival of equipment, for the network changes underway @ the VDC. Let me know if you have any questions. 1. Install backup firewall in place of FWL2 complete 2. Install 440 Firewalls ih VRPP mode complete 3. Add HSRP complete 4. Install test/dev firewall complete 5. Complete build out of new internet infrastructure 9Nov 6. Move new internet infrastructure to production 11Nov 7. Move first server into new infrastructure 18Nov 8. SNET ISP upgrade 2Dec 9. Move FAFSA 5.0 behind Nokia 650 firewalls 9Dec 10. Genuity ISP upgrade 16Dec 11. Reschedule ISP failover TBD
Enhancement/Update	LC wants to change its interfaces with FMS CR # 43	Vivek Gupta	10/19/2001 16:00	10/19/01 4:00 PM	LS needs new interfaces with FMS CR # 43 From: Gupta, Vivek Sent: Friday, September 28, 2001 1:53 PM To: Greene, Robert M Cc: Chumley-Bunch, Adria A; Kim, Yong Subject: School file, error return and acknowledgement from FMS(RTS#5) Attachments consist of all the transaction format or layouts for department approval. Please review the document before sending. If you have any question or concern, please let me know. Vivek Gupta (502) 326-2040(w) vivek.gupta@eds.com
Query	Request from FP for DISCO	Sandra Simmons	10/17/2001 13:00	10/17/01 1:00 PM	FP's requested DISCO on a another machine. Thanks for the updates from yesterday. One more issue ... installing Discoverer? If we can get one installed I'll stop bugging you for awhile. What's the plan?
Ad Hoc	LEAP Responability name issue	Brain Mccann	10/18/2001 9:00	10/18/01 9:00 AM	In order to prepare establish more rigorous security polices and to enforce a consistent responsibility nomenclature, I had made some Responsibility name changes. It appears that the in some cases, where the Resp name is passed to the form, these updates had an adverse impact. The "questionable" responsibilities have been changed back and we will validate the updates more rigorously.

FFEL	DISCO Issue Request	FP's	10/18/2001 10:00	10/18/01 10:00 AM	FP's requested the flowing person DISCO Access. His name is Lambert S. Joyner, III. Let's ask him if he has "F" drive access
Query	CFO User og on process email out	Karen Whistler	10/18/2001 12:00	10/18/01 12:00 PM	Email went out to all CFO about ID's and log on for FMS. Hi Jon -I just wanted to give you a heads up. I obtained Oracle access for various CFO members in order to do conversion reconciliation next week. The following is emails that were sent out to each user. In case of any problems, questions, etc. - here they are for your assistance. Thanks -Karen W.
Enhancement/Update	FMS Team new security forms	Todd Kaywood	10/18/2001 15:00	10/18/01 3:00 PM	New form sent to all team to complete. All FMS Team User, The operations team for FMS has a new security form, you will find it attached. If you use any of the FMS instances or production you will need to fill this new improved form out completely. Please have your supervisor sign it, then return a hard copy to Todd Kaywood (fifth floor 51D3) or Shirley Singleton (fifth floor 51E3). This is a mandatory requirement and your ID will be made in active if you do not complete the new form. If you have any questions please contact FMS Help Desk at 202-377-3023 or email Todd Kaywood at todd.kaywood@ed.gov. Thank you for your support. FMS Operation
FFEL	GA TX II new users in system	Diane Ivy	10/19/2001 9:00	10/19/01 9:00 AM	New user forms sent to FMS and users created in system.
Enhancement/Update	FMS Nomenclature update for fms	FMsTraining Team	10/24/2001 11:00	10/24/01 11:00 AM	Update to FMs nomenclature the nomenclature FMS has defined for entering manual batch and journal entries. We will be using this nomenclature in tomorrow's GL training.
Query	ACS DLC Issues	Dianne	10/19/2001 11:00	10/19/01 11:00 AM	ASC Users concerns Hi Todd,If you received this email before please ignore this. I had forgotten to add my phone # on that. I am with ACS. Dianne my coworker and I have been trying to reach FMS helpdesk with our questions. First time we called we identified ourselves as being ACS employees, who just started using the system and needed some help. Since we did not get any response we mentioned this to Rick Harsche when we went for training on October 17th. Rick had pointed out at that time that we should identify ourselves as ACS employees entering data into FARS on behalf of the Dept of Education. So second time we called we did exactly that and we still did not have any response. We are calling 800 433 7327 and choosing option 3. We understand that even though this is 24/7 helpdesk we would need to leave voicemail and someone will contact us. Unfortunately that has not happened yet. Last time I called was last night October 18th approx. 7:30 p.m. Luckily John Kim and Rick Harsche have been very helpful and guided us thru things, but we also know that we cannot expect them to be there every time someone needs help here. This system is rather complicated for new users and we are going to have more employees access it in coming weeks. It is very critical for us to have someone respond to our calls since we do not have someone who has experience in this field available on site all the time.

Enhancement/Update	CR # 56 - Buget Issues	FMS TEAM	10/30/2001 11:00	10/30/01 11:00 AM	Add to CR log as # 56 Please add the following to the CCL (per our meeting with OCFO Budget): For BFY 02 for no year funds the BFY must be converted to CONV for the OCFO consolidated trial balance For BFY 02 for annual funds the BFY must be 02 for the OCFO consolidated trial balance For BFY 02 multi-year funds (2 year funds) the BFY must be 01for the OCFO consolidated trial balance. Thanks, Shirley
LEAPP/SLEAPP	LEAP Director needs access to external serve	Greg Gerrans	10/21/2001 11:00	10/21/01 11:00 AM	Needs access to external serve to work from home.
Query	the SFA/CFO/DL group system access	Rosco	10/22/2001 10:00	10/22/01 10:00 AM	the SFA/CFO/DL group needed access to fms.
LEAPP/SLEAPP	KY LEAP user issue	mark wells	10/22/2001 11:00	10/22/01 11:00 AM	New Leap User for KY, and assistice with submission Mr. Kaywood, \ We have made several attempts to contact someone regarding the necessity for getting a USERID and PASSWORD established for our new Chief Executive Officer, Dr. Joe McCormick. Dr. McCormick began his position with KHEAA a little less than a month ago and we are preparing to submit our LEAP and SLEAP Performance Report data but according to the "Training Guide" I believe this must be officially submitted by Dr. McCormick using his USERID and PASSWORD. Also, upon trying to enter http://fms.sfa.ed.gov the program is giving this message: "This web browser is not able to either download or run the Oracle JInitiator plugin, and therefore cannot be used to run Oracle Applications Release 11.0. Please contact your system administrator for guidance." Is this a problem on our end or is this a problem with the program? We have completed the 2000-2001 LEAP/SLEAP Performance Paper Report and it is being reviewed by Dr. McCormick. We wanted to check and see, if we are unable to access the online reporting process, is it okay to send the completed paper report and if we send that paper report what do we need to do for the Certification Form that is required to be submitted. I appreciate any assistance you may be able to offer. Mark Wells Kentucky Higher Education Assistance Authority SFA Advisor, State Grant Programs 1050 US HWY 127 SOUTH FRANKFORT KY 40601 1-800-928-8926 FAX (502)696-7345 e-mail MWELLS@KHEAA.COM
LEAPP/SLEAPP	Mass LEAP Agency Issue	Jason Priddy	10/22/2001 9:00	10/22/01 9:00 AM	LEAP user with navigation issue Hello Mr. Kaywood, My name is Jason Priddy and I am sending this e-mail to you from the Office of Student Financial Assistance. I have a brief question regarding the Oracle LEAP/SLEAP application. I am working closely with Clantha McCurdy on this application. She is going to have me help her enter the necessary data to print out the necessary Performance Reports, etc. My question is even after logging into the application with her ID and Password, the Award Year, State, and Status fields remain blank and are not being populated. They are also locked and don't allow any erroneous typing. If you know what the cause of this may be or if there is anything I can do from my end, please let me know. My e-mail address here at the office is jpriddy@osfa.mass.edu and my telephone number is 617 727 9420 x 1331. Feel free to either contact me by phone or e-mail regarding this matter. Thank you in advance for your time Mr. Kaywood. Jason Priddy Lan Administrator & Web Designer/Developer 454 Broadway, Suite 200Revere, MA 02151 (617) 727-9420 x1331jpriddy@osfa.mass.edu

FFEL	FTP annual Form Contacts	FP's	10/23/2001 11:00	10/23/01 11:00 AM	Information to FMS on all FTP GA's Todd, The 3 GA's currently submitting Form 2000 via FTP are 723 (Maine) , 741 (Oregon) , and 800 (USA Group). If you're testing with USA Group you also need to test with the other two GA's. Please keep us informed about the test results. Sandra 377-3332
Bug Fix	VFA Access to system issue	Edgar kline	10/23/2001 11:00	10/23/01 11:00 AM	VFA access issue The problem with VFA users accessing the forms via the internet has been corrected. The problem was ... the forms were generated in the wrong directory. I moved the generated forms (*.fmx files) to the FFELVFA_TOP/forms/US directory where they should have been at the end of the code migration. (This also happened to the FFELGA forms that were released into Prod on the Internet server, hpl11.) I took the liberty to verify this did not happen on the Intranet server, hpl10. It did not. End-Users may try again to access the forms they require. Edgar
Enhancement/Update	VFA enhancement list add to FMS operation list	FMs Operations	10/23/2001 10:00	10/23/01 10:00 AM	Added all VFA enhancements to FMS CR log
Ad Hoc	FMS Team access to PROD	Andy Row	10/19/2001 10:00	10/19/01 10:00 AM	FMS team member needed Production access. Hi Shirley Bill Loepp asked me to send you an email to inquire about the possibility of getting access to PROD before Wednesday (Oct. 24). Since I'm not familiar with the process or its estimated duration, is this possible? Just wondering. Either way, could you please send me a reply email to let me know?